

# Your Time is Valuable!

## Anniston Water Works E-Bill and Bank Draft Plan are for you!

Unless you're one of those people who enjoys opening mail and writing checks, our E-Bill and Bank Draft Plans take the hassle out of receiving and paying your monthly bill.

**Sign up for E-Bill and Bank Draft Today!**

### Bank Draft

Eliminate check writing and postage! Your monthly water and sewer charges will be automatically deducted from a bank account designated by you. It's safe, secure and convenient.

### E-Bill

Visit the Anniston Water Works website at [www.awwsb.org](http://www.awwsb.org). Click on the E-Bill link and then click on "Enroll Now" and follow the steps to set up your account for E-Bill.

**If you have any questions contact Customer Service at (256) 241-2000.**

## REDUCE, REUSE, RECYCLE

Anniston Water Works and the Calhoun County Commission are partnering to convert used cooking oil to Biodiesel with a program called Stove Top to Road Top. You can help by picking up your convenient one-gallon container at the Anniston Water Works Main Office located at 931 Noble Street. There is no cost to participate in the program.

All you have to do is pick up a container then return it when full to the Stove Top to Road Top rack located at the Anniston City Garage, 1215 West 10th Street.

Call the Anniston Water Works at 256-241-2000 or the Calhoun County Commission at 256-741-2800 for more information. Thanks!



# Bank Draft and E-Bill

Plans to Save You:

- *time*
- *postage*
- *fees*

ANNISTON WATER WORKS  
931 Noble Street - P.O. Box 2267  
Anniston, AL 36202-36207  
(256) 241-2000  
[www.awwsb.org](http://www.awwsb.org)

# Questions and Answers about Anniston Water Works and Sewer Board Bank Draft Plan

## Q. Why should I enroll in AWWSB Bank Draft Plan?

A. The Bank Draft Plan will save you time, postage, and potential late fees. It's convenient and free!

## Q. How will I know how much I am being charged for water and/or sewer?

A. You will continue to receive a bill detailing your charges for water and/or sewer use. Bills are now available electronically.

## Q. How will I know when the bank draft will be presented to my bank?

A. Your account will be drafted on the PAY BY DATE or the last business day before that date.

## Q. How will I know my bill has been paid?

A. Your payment will be listed on your checking or savings account statement.

## Q. What if I disagree with the amount of my bill or bank account deduction?

A. Simply call our office at (256) 241-2000 to discuss any discrepancies.

## Q. How do I enroll?

A. Just complete the attached form and return it along with a voided check to:  
**AWWSB, P. O. Box 2267,  
Anniston, AL 36202**

*Please do not send deposit slips.*

## Q. When will my first bill be automatically deducted?

A. Within 30 days after you are placed on the plan.

## Q. What if I change or close my bank account?

A. Contact the Water Works Main Office immediately. The Customer Service Representative will instruct you on what you need to do.

## Q. Can I stop my Bank Draft service at any time?

A. Yes. Just contact the main office. The plan will be stopped within 30 days.

## Q. Where can I get more information?

A. Call our Customer Service Department at (256) 241-2000 for more information on this or any questions concerning your water and sewer system.

☐ Yes, I authorize Anniston Water Works to draft my bank account automatically to pay the account listed below. I understand that I may discontinue this authorization at any time by calling AWWSB at (256) 241-2000.

**Please deduct payment from**  
(check one account type):

☐ **Checking**      ☐ **Savings**

**Name of Bank or Credit Union:**

**Anniston Water Works Account No.**

**Phone Nos.** \_\_\_\_\_

**Authorized Signature** (as shown on account)

**Printed Name** (as shown above)

**Return this form with your voided check** (so we can confirm account information) **to:**

**Anniston Water Works  
P. O. Box 2267  
Anniston, AL 36202**

